



IDENTITY PROTECTION TIPS

ONLINE PROTECTION

- Use a password vault (i.e. LastPass, 1Password, Dashlane, etc.) along with strong passwords (us-cert.gov/ncas/tips)
- Keep software and antivirus up to date and actively running, also avoid “freeware”
- Enable multi factor authentication on important sites and email
- Send private info securely – encrypt files or use secure sites like ShareFile, Egnyte, Dropbox, Google Drive, etc.
- Beware of phishing attempts – never click links or attachments unless you can trust the sender
- The IRS, law enforcement, Microsoft, Google will **NOT** contact you by email requesting money
- Understand & update security settings for social media sites – be mindful not to share personal information
- Clean up your family's online identity – mylife.com, spokeo.com, whitepages.com to remove personal information

PHYSICAL SECURITY

- Shred sensitive documents
- Use RFID technology to protect credit/debit cards (i.e. phone cases, wallets, passport covers)
- Use Apple Pay or Google Pay in place of physical cards
- Use a dedicated credit card for online purchases – NEVER use a debit card for online purchases
- Never use “free” wi-fi networks – instead use personal VPN or 4G mobile network
- Pay bills using electronic payment; sign up for e-delivery for bills & statements

CREDIT PROTECTION

- Check your credit - AnnualCreditReport.com
- Monitor your credit - Consider subscribing to LifeLock, IdentityForce, Experian, etc.
- Freeze your credit - Equifax - 800-349-9960, Experian - 888-397-3742, TransUnion - 888-909-8872

ADDITIONAL RESOURCES

- Security best practices, tips and instructions: Sileo.com/blog
- Federal Trade Commission: Consumer.ftc.gov/articles/0235-identity-theft-protection-
- Information and Guidance from the IRS: Irs.gov/identity-theft-fraud-scams/identity-protection

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